



Front Line Leadership is a multi-module, online leadership program currently offered in North America. In the program, leaders learn to deliver clear direction, coach employees, and provide effective feedback. The ultimate goal of the training is to enable leaders to create work environments that foster employee engagement, improve performance, and increase employee retention.



Target Audience: All current, new or aspiring Mauser Packaging Solutions supervisors and managers responsible for directing the work of others.



Overall Program Objectives:

- ▶ Understand the skills, behaviors, and attitudes needed for effective leadership
- ▶ Provide tools for connecting and engaging teams and individual reports
- ▶ Understand the psychology of employee engagement and satisfaction
- ▶ Learn skills for analyzing employee developmental needs and customize an approach for improving employee performance
- ▶ Learn communication skills needed to coach, provide feedback, initiate change, and manage conflict
- ▶ Develop skills in creating high performing, safe teams

For more information,
contact Jason Wasikowski
Phone: (513) 546-2948
Email: jason.wasikowski@mauserpackaging.com